

## "Transforming Mississippi One Small Business at a Time"

### June 1, 2011

As part of our commitment to provide you with information that may enhance the effectiveness of your important leadership efforts, we are pleased to deliver this report about our activities on behalf of Mississippi Small Business.

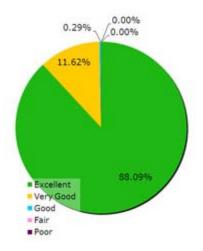
### MSBDC Economic Impact Involvement

Since October 1, 2010	
Counseled Clients	1316
- Businesses Started	87
Jobs Created	330
Jobs Retained	329
- Loans Submitted	57
Loans Obtained	67

## Initial Client Satisfaction

\$25,018,885

**Total Capital Formation** 



Data compiled since October 1, 2010 Initial

### **Small Business Spotlight**

Long Branch Company, Inc.



Pictured:Hamp Beatty (left, Counselor), Edward F. Todd Jr. (right, Owner)

Long Branch Company, Inc.

Owner: Edward F. Todd, Jr.

1014 Industrial Access Rd., West Point, MS 39773

(662) 295-2420

### www.lbcfabrication.com

Long Beach Company Inc. is a steel producing facility capable of an output of 150 tons of fabricated steel per month, for both medium and light weight steel components. As listed on their website some of their principle operations include fabricated structural steel, duct work, sheet metal components, and more. Hamp Beatty, Director at the MSU MSBDC assisted owner Edward F. Todd Jr., with steps to improve the day-to-day operations of his business. Following are the comments Mr. Todd expressed about his experience with MSBDC services.

"With the economic downturn the last several years, the financial concerns of a small business are difficult and

Counseling Forms.

Rating for the Year:
Since October 1, 2010
88.09% Excellent
11.62% Very Good
0.29% Good
0.00% Fair
0.00% Poor

This week's client Evaluation of Services report includes data from 21 MSBDC Counseling Evaluation Forms with 17 comments by First Time Clients after their initial counseling session.

### Mississippi Client Evaluation of Services

To help the MSBDC improve our services and to better meet the needs of our clients, we ask them to complete the following questionnaire. These are the results of the questionnaires received between the dates of May 18-24.

### **Questionnaire Summary**

Were you in business when you came to the MSBDC?

<u>06</u> Yes

<u>13</u> No

If yes, how long?

01 0 - 11.9 months

02 1 - 3 years

02 4 - 7 years

00 8 - 15 years

<u>01</u> 15+ years

Was your request for an appointment given prompt attention?

21\_ Yes

<u>00</u> No

How long did you have to wait?

<u>05</u> 0 days

<u>08</u> 1 day

04 2 days

01 3 days

00 4 - 7 days

00 8+ days

challenging to manage, even after more than 30 years in business. To meet these concerns, it was suggested I contact Hamp Beatty, MSU-MSBDC Director. Mr. Beatty's understanding of the complexities of the financial works of my business was instrumental in directing me to apply for an SBA working capital loan. The MSBDC program and Mr. Beatty's sponsorship resulted in Long Branch receiving a loan that stabilized our day-to-day operations.

The services provided by MSBDC to comprehend and assess the viability of a company's needs are invaluable to our economic development by strengthening small businesses and growing its workforce."

--- Edward F. Todd, Jr.

MSBDC wishes Mr.Todd continued success and will continue to stand by if future assistance is needed.

# Our Clients want our Stakeholders to know...

\*All comments are direct quotes from first time clients.

### HCC MSBDC

With the tools provided, we are excited about taking the next steps in our venture. Mr. Bennett gave us an action plan that included concrete steps to progress. We look forward to more in-depth help in the next appointment.

--- Latisha Sallender, Hinds Co.

We received a list of items to consider before going forward in any plans. We pared down or dream to something feasible and doable. I am encouraged to know that I have a starting point with possible results.

--- Faye Powell, Rankin Co.

This has been a relaxing and apprehensible experience. The counselor was well read in business development.

--- Mari Parr, Madison Co.

Mr. Harper was very helpful in giving me the proper steps to start my process in starting my business. He provided me with all the necessary tools to get started. I look forward to working with him.

--- Jennifer Penely, Warren Co.

With the tools provided, we are excited about taking the next steps in our venture. Mr. Bennett gave us an action plan that included concrete steps to progress. We look

Did your counselor give you specific recommendations?

21 Yes

00 No

Did your counselor have the skills needed to advise you or did the counselor make an appropriate referral?

\_21\_ Yes

<u>00</u> No

Did the counselor give you enough time to express your business concerns?

21 Yes

00 No

Would you use the SBDC program again?

21 Yes

00 No

Would you recommend the SBDC services to others?

21 Yes

00 No

Please rate the business assistance services you received:

20 Excellent

00 Very Good

<u>00</u> Good

00 Fair

<u>00</u> Poor

<u>Find Training Events in your Area!</u>

Find your local MSBDC counselor!
International Trade Questions?
Inventor Assistance Help

# We would like to recognize our host institutions!

Copiah-Lincoln Community College
East Central Community College
Hinds Community College
Jackson State University
Jones County Junior College
Mississippi State University
The University of Mississippi

forward to more in-depth help in the next appointment.

--- Latisha Sallender, Hinds Co.

Mr. Harper was wonderful and he very knowledgeable. He's very easy to understand and went step by step with us.

--- Tammy Tilloston, Warren Co.

#### JSU MSBDC

Very good experience. Knowledgeable counselor. We'll recommend to others.

--- Emily A. Bishop, Rankin Co.

Mr. Brown gave fundamental key in starting a successful business.

--- Marrissa Sims, Hinds Co.

#### It was very informative.

--- Joshua McGee, Hinds Co.

I feel that this is a great program to help businesses.

--- Timothy Toombs, Rankin Co.

Mr. Thomas being very knowledgeable in the area that I need for business start up and other areas of concern.

--- Rex Thompson, Madison Co.

### **UM SBDC**

I enjoyed the meeting. It brought to light some very good thoughts and opportunities. The meeting was at last what I was looking for, a direction to go.

--- Darrel Hoss, Desoto Co

This was a very helpful experience, I feel very positive about my small business plan.

--- Joey McBride, Desoto Co.

I was impressed. I am so thankful that you have made these services available. It has helped me to understand and direct our business goals to begin again today.

--- Tiffany Hoss, Desoto Co.

I had a great experience with Katie. She was very helpful in answering our questions and assisting us. She was knowledgeable and very professional.

--- Regina Cummings, Tishomingo Co.

### **Gulf Coast SBDC**

Connie was excellent and with helping me and I learned a lot from here, and will let other people know about this.

--- John Fenwick, Harrison Co.

The Mississippi Small Business Development Center Program (MSBDC) provides free one-on-one, confidential counseling and training to Existing, Start-Up, and Pre-Venture small businesses. Extensive reports, comprehensive training resources, and valuable videos designed to help individuals pursue their entrepreneurial dreams are available to all Mississippians through the MSBDC website.

Contact a local counselor or register for a workshop via the MSBDC website <a href="https://www.mssbdc.org">www.mssbdc.org</a> or call our toll free number (MS only. Area codes 662 601 and 228) 1-800-725-7232.

Thank You.

Funded in part through a cooperative agreement with the U.S. Small Business Administration. All opinions, conclusions, or recommendations expressed are those of the author(s) and do not necessarily reflect the views of the SBA.



Mississippi Small Business Development Center's Weekly Stakeholder Update

Our mailing address is: P.O. Box 1848 122 Jeanette Phillips Drive University, MS 38677

Our telephone: (662) 915-5001

Copyright (C) 2011 Mississippi Small Business Development Center. All rights reserved.

Forward this email to a friend

Need a new client password? Please <u>click here</u> and we will email it to you.

This email was sent from %SENDEMAIL%. You have received this email because you have previously received counseling or attended one of our workshops. If you do not want to receive promotional email from us any further, please <u>click here to unsubscribe</u>.