# MISSISSIPPI SBDC

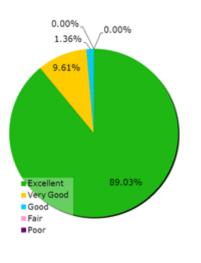
"Transforming Mississippi One Small Business at a Time"

# August 29, 2012

As part of our commitment to provide you with information that may enhance the effectiveness of your important leadership efforts, we are pleased to deliver this report about our activities on behalf of Mississippi Small Business.

MSBDC Economic Impact Involvement		
Since October 1, 2011		
Counseled Clients	1900	
- Businesses Started	165	
Jobs Created	513	
Jobs Retained	760	
Loans Submitted	87	
Loans Obtained	93	
Total Capital Formation \$43,321,895		

## Initial Client Satisfaction



Data compiled since October 1, 2011 Initial



Pictured: Linda Holloway (left, owner) Becky Sims (center,owner) Doc Braswell (right, counselor).

**Best Bodies for Women** 

**Owners: Becky Sims & Linda Holloway n** 

4915 27th Place, Meridian MS, 39301

#### 601-693-6161

http://bestbodiesforwomen.com

Becky Sims contacted the MSU MSBDC to assist with her plans to start a fitness center for women. Doc Braswell, counselor at the MSU MSBDC worked with Becky intensively on a variety of subjects ranging from developing a business plan, to marketing, managing, financing and accounting.

Below, Becky Sims shares a few comments about her business and her experience with the services she received.

"Business started March 2008, is owned by Becky Sims and Linda Holloway. Best bodies is a fitness center for women only, business has grown. Have a nice building Rating for the Year: <u>Since October 1, 2011</u> 89.03% Excellent 9.61% Very Good 1.36% Good 0.00% Fair 0.00% Poor

This week's client Evaluation of Services report includes data from 16 MSBDC Counseling Evaluation Forms with 13 comments by First Time Clients after their initial counseling session.

### Mississippi Client Evaluation of Services

To help the MSBDC improve our services and to better meet the needs of our clients, we ask them to complete the following questionnaire. These are the results of the questionnaires received between the dates of August 15-21.

#### Questionnaire Summary

Were you in business when you came to the MSBDC? 04 Yes

<u>12</u>No

If yes, how long? <u>02</u> 0 - 11.9 months <u>01</u> 1 - 3 years <u>00</u> 4 - 7 years <u>00</u> 8 - 15 years

<u>00</u> 15+ years

Was your request for an appointment given prompt attention? <u>15</u> Yes 01 No

How long did you have to wait?

- <u>10</u>0 days <u>01</u>1 day
- <u>01</u> 2 days
- <u>01</u> 3 days
- \_\_\_\_\_\_ \_\_02\_\_ 4 - 7 days
- <u>01</u> 8+ days

and the latest new equipment. Received counseling from Doc Braswell on starting a business planning, marketing, and financing a business. Doc advised on organization and tax responsibilities and cash flow. Business plan was very helpful. Business has been good."

--- Becky Sims

MSBDC wishes Becky Sims and Linda Holloway best of luck and much success with their business, Best Bodies for Women.

Visit the MSBDC Facebook <u>Page</u>!



See MSBDC training videos on YouTube!

# Our Clients want our Stakeholders to know...

\*All comments are direct quotes from first time clients.

#### ECCC MSBDC

Was glad to see the class was available, and free but I missed it at the Vetech. Ronnie made time to speak with me one on one and that was very nice.

--- Susan B, Neshoto Co.

My experience was great. Got enough information to move forward, and look to a promising future owning and running my own business.

--- LaWilliam H., Leake Co.

My experience was very insightful. Mr. Jones was very informative and excited.

Did your counselor give you	Mattye M. W., Hinds Co.
specific recommendations?	
<u>_16</u> Yes	JSU MSBDC
<u>_00</u> _No	The experience that I had was very good. It was my first
Did your counselor have the	time coming here and he gave me what I needed.
skills needed to advise you or	Renaldo E., Lincoln Co.
did the counselor make an	
appropriate referral?	Great information. Great job!!
<u>16</u> Yes	Cornelius B., Madison Co.
_ <u>00_</u> No	Above my expectations I was so impressed and I
	recommended the services to someone.
Did the counselor give you	Denice W., Hinds Co.
enough time to express your	
business concerns?	UM MSBDC
<u>16</u> Yes	
<u>_00</u> _No	It was very informative, and I got a lot of it. I will
Would you use the SBDC	definitely come back.
program again?	Keith W., Monroe Co.
<u>16</u> Yes	James Carden was very helpful especially in finding
<u>   00    </u> No	numbers. I had concerns on where to find proper figures
	for my business plan and he gave me some very helpful
Would you recommend the	information.
SBDC services to others?	Jeremy M., Pontotoc Co.
<u>_16</u> Yes	
<u>_00</u> _No	Mr. Killebrew was very informative and knowledgeable in
Who recommended our	the areas I was needing direction. I will definitely return to see him.
services?	John L., Alcorn
<u>00</u> Bank	John L., Alcon
03 SBDC Client	Great experience, guidance, and leadership.
_ <u>00</u> _Legislator	Lauren C. Lee
<u>01</u> Chamber	
<u>_12</u> _0ther	My confidence improved significantly after meeting with
Disease rate the husiness	Mr. Corden. Can't wait to have the next meeting.
Please rate the business	Josh R., Lee Co.
assistance services you	Fantastic greeting and information. Ready for my business
received: <u>12</u> Excellent	plan and continued training and counseling.
<u>_12</u> Excellent _02_ Very Good	Laura M., Alcorn Co.
_ <u>02_</u> Good	
_ <u>00_</u> Good _ <u>00_</u> Fair	Rick was very helpful, and supplied answers to my
<u></u> Poor	questions
	Mary S., Desoto Co.
Find Training Events in your	
<u>Area!</u>	
Find your local MSBDC counselor!	
International Trade Ouestions?	

Funded in part through a cooperative agreement with the U.S. Small Business Administration. All opinions, conclusions, or recommendations expressed are those of the author(s) and do not necessarily reflect the views of

Inventor Assistance Help

We would like to recognize our

Copiah-Lincoln Community College

host institutions!

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the SBA.

East Central Community College Hinds Community College Jackson State University Jones County Junior College Mississippi State University The University of Mississippi

The Mississippi Small Business Development Center Program (MSBDC) provides free one-on-one, confidential counseling and training to Existing, Start-Up, and Pre-Venture small businesses. Extensive reports, comprehensive training resources, and valuable videos designed to help individuals pursue their entrepreneurial dreams are available to all Mississippians through the <u>MSBDC website</u>.

Contact a local counselor or register for a workshop via the MSBDC website <u>www.mssbdc.org</u> or call our toll free number (MS only. Area codes 662 601 and 228) 1-800-725-7232. Mississippi Small Business Development Centers Assisting Mississippi Businesses Since 1981

Mississippi Small Business Development Center's Weekly Stakeholder Update Our mailing address is:

P.O. Box 1848 122 Jeanette Phillips Drive University, MS 38677

Our telephone: (662) 915-5001

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